

SERVICE ADVISOR-AUTOMOTIVE



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Reference :

Mr. Sudhin Subrahmaniam
Team Leader, Al Habtoor
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Mr. Mohammed Musthafa
Service Engineer, UAE
+971 502731210

Personal Data:

Date of Birth : 30/05/1978

Sex : Male

Nationality : Indian

Marital status. : Married.

MotherTongue: Malayalam

Languages : Arabic

English

Urdu

Passport No : E 2895749

Visa Status : Employment

Iqama : Transferable

**I Have Valid KSA driving
License**

Career Objective

Intended to take a career with leading corporate in Automotive Field with committed and dedicated people, which will help me to explore myself fully and realize my potential and willing to take up any challenging and result oriented task.

Experience summary

- **Working With Al Hbatoor Motors (Mitsubishi FUSO) in KSA as Service Advisor + Team Leader**
- **Worked with Bakhshab Group (Citroen Dealer) in KSA as Service advisor + Job controller.**
- **Worked With Bakhshab Group (ISUZU dealer) in KSA as Service advisor + warranty Coordinator**
- **Worked with Sakthi Automobiles (TATA Motors) in India as Service Advisor + Workshop Supervisor]**
- **Worked with Sakthi Automobiles (TATA Motors) in India as Mechanic Trainee + Night Shift floor In charge**

Education

- **Diploma In Mechanical ENGG (3Yrs Course) 1999 - 02**
From S S M Poly Technic, Tirur, Kerala, India.
- **Degree- B. Com 1995 - 98**
From Calicut University, Kerala, India.
- **Pre-Degree (+2) (1993)**
From Higher Secondary Education Board, Kerala, India.

Present Job Responsibility

- To Ensure the work shop produces a standard of service,
- To supervise the allocation of job cards
- To advise, assist and control work shop personnel in order to provide quality work and maximum productivity
- Informing the superiors as any developing problems with in work shop or with the staff
- To establishing the good relationship with all other Dptmnts,
- Coordinating with the staff to produce a motivated and efficient work force
- To make sure the tools and equipments are kept in safe working condition
- To Ensure the work space is kept clean and tidy at all times
- To Ensure a smooth effective flow of work through the work shop and follow the customers dead lines
- Contact the sub contractors and ensure the quality repair
- To ensure the work shop consumables are used correctly and the coasts are charged properly

Key Strengths:

- Having Eight Years extensive experience in Automobile industry and able to handle the after- sales service activities.
- Having good communication and Marketing skills, which enabled me to achieve revenue targets of service centre laid by the management.
- Ability of business development by implementing innovative ideas there by improving customer satisfaction and revenue generation.

Experience in Detail➤ **Al Habtoor Motors Co. LLC****Position Title: Service Advisor + Team Leader****Company** : Part Al Habtoor Group, Authorized dealers for Mitsubishi FUSO (Japan – India) Commercial vehicles.**Joined Date** : 19 July 2016 To **Till Date**➤ **Bakhashab Brothers Holding company KSA****Position Title : Service Advisor + Job Controller****Company** : Part of Bakhashab Group, Authorized dealer for CITROEN passenger and commercial vehicles (France)**Joined Date** : 1 Apr 2011 **Date Left:** 31 Mar 2016.➤ **Bakhashab Transport& Trading Co.Ltd. Dammam, KSA****Position Title : Service Advisor + Warranty Coordinator****Company** : Part of Bakhashab Group We are the Automotive Dealer in Isuzu (Japan) commercial vehicles.**Joined Date** : 04th Jan 2007 **Date Left:** 31 Mar 2011➤ **Sakthi Automobiles,Kerala, India****Position Title : Service Advisor + Workshop Supervisor****Company** : Sakthi Automobile is authorized dealer for Tata Commercial Vehicles in India.**Joined Date** : Apr- 2003 **Date left:** Dec 2006➤ **Sakthi Automobiles, Kerala, India****Position Title : Mechanic Trainee + Night Shift Floor Incharge****Company** : Sakthi Automobile is authorized dealer for Tata vehicles. Successfully completed 6 months mechanic training**Joined Date** : Mar 2002 **Date left:** Feb 2003

ADD ONES: RELEVANT EXPERIENCE WITH KERRIDGE SYSTEM AUTOMOBILE ENVIRONMENT.

I HERE BY DECLARE THAT THE ABOVE STATEMENTS ARE TRUE WITH THE BEST OF MY KNOWLEDGE AND BELIVE***Date Feb 2018******Signature******Sirajmon. A.H***