

# RESUME

## PERSONAL PARTICULARS

**Name** Moath Khaled Mohammed Ahmed  
**Date of Birth** 30 December 1989  
**Marital Status** Single  
**Location** AL Khobar  
**Languages** Arabic & English  
**Email** mr.moath66@outlook.com  
**Mobile** 0581161599



## EDUCATIONAL

AL KHALEEJ Training and Education, Diploma Computer networking 2009-2011  
GPA: 3.76 / 5

## EXPERIENCE

\*Saudi Arabian Amiantit (2014 - 2018).  
\*SHADE Corporation Ltd (2018 – Present).

## SKILLS

- \*Maintenance.
- \*Network & Camera connections issues.
- \*Daily checking all the IT services.
- \*Checking Solar winds nodes status including RODC and Terminals.
- \*Recording all the incidents and status of each IT services at intra web.
- \*Monthly receiving production report of each various IT services.
- \*Configuring printers, solving connection, and printing issues.
- \*Maintaining Video conference room equipment's.
- \*Configuring outlook profile.
- \*Troubleshooting connections issues related configuring outlook exchange cloud.
- \*Daily checking and assigning the tickets (manage Engine).
- \*Configuring VPN for the VPN client users.
- \*Encrypting hard disk drives using Bit locker drive encryption feature.
- \*SAP System (Helpdesk Level).

## TRAINING COURSE

- \*British Council (1 Month).
- \*SAP Material Management Course - Procurement 101 from Amiantit Co. (1 Month).
- \*Direct English - English 101 from AL Khaleej training and education (1 Month).
- \*IC3 Internet and Computing Core Certification from AL Khaleej training and education (1 Month).
- \*English (Level 2, 3, 4, 5) from Mouwasat training center (4 Month).
- \*Microsoft Excel level 1 from Amiantit Co. (1 Month).
- \*Computer and assembled components from Human Resources Development Fund (1 Month).
- \*Microsoft SQL from AL Khaleej training and education (2 Weeks).